Accessibility Guide for The Courtyard, Burlton Cottages & Spa

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Contact for accessibility enquiries: Rachel



Welcome

From the moment you're first welcomed by Rachel and Gerry, the on-site owners, Burlton Cottages offer idyllic, unspoilt escapism. Open all year (short and long breaks available), bring the kids (cots, high chair and games available) and bring the dog (enjoy stunning country walks right from your door, with abundant wildlife every step of the way). To keep you connected, there's secure, super-fast WiFi, whilst if you fancy a drink, or don't feel like cooking, there's a great pub within walking distance. Just steps away from the holiday cottages is an indoor heated swimming pool, jacuzzi, sauna, steam room and gym – all complimentary to use during your stay.

At a Glance

Level Access

- The main entrance has level access with a ramp. The ramp is portable.
- There is level access from the main entrance to:
  - Bedroom: The Courtyard
  - The Courtyard
  - The Spa at Burlton indoor swimming pool changing area
  - The Spa at Burlton indoor swimming pool
  - The Spa at Burlton gym changing area
  - The Spa at Burlton gym
  - Studio
  - The Spa at Burlton

Access with steps

- There are steps from the main entrance to:
  - Shared laundry facilities with The Granary and The Stable
  - Laundry for The Courytard, The Stable and The Granary

Bedrooms

- We have non-allergic bedding.

Level access bedrooms

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.

Hearing

- The (bedroom) TVs have subtitles.

General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Charity Farm
Burlton
Shrewsbury
SY4 5SX

Travel by public transport

- You can get to The Courtyard, Burlton Cottages & Spa by bus and train.
- There is a bus stop in the village in Burlton, there is then a short 5 minute walk to the cottages. The buses run from Ellesmere and Shrewsbury. The bus stop is 0.3 miles / 0.5 km from The Courtyard, Burlton Cottages & Spa.
- The nearest train station is Wem. The train station is 5 miles / 8.1 km from The Courtyard, Burlton Cottages & Spa.
- The Wem trainline runs from Manchester and Crewe, also from Shrewsbury.

Travel by taxi

- You can get a taxi with Shrewsbury Taxis by calling 01743 232323. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with Alexanders of Wem by calling 07904 669149.
- You can get a taxi with Go Carz by calling 01743 441144.

Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- From the car park to the entrance, there is level access. The route is 900mm wide, or more.
- The car park is a gravel base. Cars can park at the end of the path. The path is made from slabs, it raises slightly towards the propertys and takes you to the door of the cottages.



Path to The Courtyard, The Stable and The Granary



Outside The Courtyard, The Stable and The Granary, gravel parking

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 900mm wide, or more.

Main entrance

- The main entrance has level access.
- There is a portable ramp.
- The door is 910mm wide.
- The main door is side hung and manual.
- When you arrive, we can help carry your luggage.

- Please let us know what time you will be arriving so that we are sure to be here to help you.



Outside

Getting around inside

Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights and bedside lamps.
- Lights are LED. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- Some bedrooms have fitted carpets.
- We can give details of our cleaning products on request. No room scents are used.
- We can move the bedroom furniture, to improve accessibility.
- We have bed blocks.
- From the main entrance to this area, there is level access.

Accessible bedrooms

Accessible bedroom The Courtyard

- The route to the bedroom is 790mm wide, or more. The bedroom door is 790mm wide. There is 1200mm at the side of the bed. The bed is 650mm high. There is 0mm under the bed.
- The bedroom is flexible (either double or twin). The bathroom is separate. It is not an ensuite.
- The bathroom door is 790mm wide.

- The bathroom has a bath with an overhead shower. The shower has a handrail. There is a shower chair available. The toilets have handrails. The direction of transfer onto the toilet is to the front only. There is 50mm at the side of the toilet.
- There is 100mm in front of the toilet. The toilet seat is 410mm high.
- The basin is 820mm high. There is no space under the basin.
- The bathroom is not suitable for wheelchair users



Courtyard Bathroom

Shared laundry facilities with The Granary and The Stable

- The route is 800mm wide, or more. From the main entrance to the laundry, there is 1 step. There is no lift and no ramp.
- We have an iron and ironing board. You can use the ironing board sitting down.

Laundry for The Courytard, The Stable and The Granary

- From the main entrance to the laundry, there is 1 step. There is no lift and no ramp.
- We have an iron and ironing board. You can use the ironing board sitting down.

Self catering kitchen

The Courtyard

- We have a separate kitchen and dining room. From the main entrance to the kitchen, there is level access.
- The route is 790mm wide, or more.
- The door is 790mm wide.
- The work surface is available at a height between 650mm and 900mm.
- The hob is available at a height between 650mm and 900mm.
- The sink is available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.
- The table and plates have high colour contrast.

- From the main entrance to the dining room, there is level access. The route is 790mm wide, or more. The door is 790mm wide.



Lounge and dining area



Kitchen

Lounge

The Courtyard

- From the main entrance to the lounge, there is level access. The route is 790mm wide, or more. The door is 790mm wide.
- There are bi-folding doors from the lounge to the patio outside, with one step.



The Courtyard lounge



Bi-folding Courtyard lounge

Swimming pool

The Spa at Burlton indoor swimming pool

- From the main entrance to the swimming pool changing area, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.
- There is a wide changing cubicle, for wheelchair users.
- From changing area to the swimming pool, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.
- There is an accessible friendly wetroom with toilet, shower and sink in the Spa area next to the pool.
  The Spa is a ground floor facility.



The Spa accessibility friendly changing and wetroom



The Spa accessibility friendly changing and wetroom



The swimming pool



The door through to the changing rooms into the pool area

Gym

The Spa at Burlton gym

- From the main entrance to the gym changing area, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.
- There is a wide changing cubicle for a wheelchair user.
- From the changing area to the gym, there is level access. The route is 800mm wide, or more.



The Spa gym

Studio

- From the main entrance to this area, there is level access. The door is 1500mm wide.



The Studio



Dining seating in The studio



Relaxed seating in the Studio

Getting around outside

The Spa at Burlton

- From the main entrance to this area, there is level access. The route is 790mm wide, or more. The entrance is 790mm wide.
- There is an accessible wetroom and changing area in the Spa.



Spa entrance



The Spa at Burlton disabled changing, wet room and toilet



The swimming pool

Customer care support

Accessibility equipment

- We provide wheelchairs. Wheelchairs are free.
- For the Bathroom – Self propelled Shower wheelchair (Not for THe COurtyard bathroom), Shower stool, Bath board, Additional shower grab rails, Portable commode.
  For Dining – Walking tray trolley, Dining chair with arms.
  For Mobility – Foldable wheelchair, Zimmer frame, 3 Wheeled Walker Walking stick.
  For Furniture – Bed/chair blocks, bed rail.
  Portable outdoor ramp suitable for The Courtyard
- For a list of more items, please go to https://www.dslmobility.co.uk.
- There is grassed areas around the property that a Guide Dog could use.
- We have an area to charge mobility scooters and battery powered wheelchairs.
- Please ask for more details.
- You can hire mobility equipment from DSL Mobility by calling 01978 253536.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- Staff are available 24 hours a day.

Guide last updated: 23 November 2023