Accessibility Guide for The Granary, Burlton Cottages & Spa

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Contact for accessibility enquiries: Rachel



Welcome

From the moment you're first welcomed by Rachel and Gerry, the on-site owners, Burlton Cottages offer idyllic, unspoilt escapism. Open all year (short and long breaks available), bring the kids (cots, high chair and games available) and bring the dog (enjoy stunning

country walks right from your door, with abundant wildlife every step of the way). To keep you connected, there's secure, super-fast WiFi, whilst if you fancy a drink, or don't feel like cooking, there's a great pub within walking distance. Just steps away from the holiday cottages is an indoor heated swimming pool, jacuzzi, sauna, steam room and gym – all complimentary to use during your stay.

At a Glance

Level Access

- The main entrance has 13 steps and a handrail. There is no lift and no ramp.
- There is level access from the main entrance to:
  - The Grarary
  - The Spa at Burlton indoor swimming pool changing area
  - The Spa at Burlton indoor swimming pool
  - The Spa at Burlton Gym changing area
  - The Spa at Burlton Gym
  - Studio
  - The Spa at Burlton

Access with steps

- There are steps from the main entrance to:
  - Shared laundry facilities with The Stable and The Courtyard

Bedrooms

- We have non-allergic bedding.

Level access bedrooms

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.

Hearing

- The (bedroom) TVs have subtitles.

General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Charity Farm
Burlton

SHREWSBURY
SY4 5SX

Travel by public transport

- You can get to The Granary, Burlton Cottages & Spa by bus and train.
- There is a bus stop in the village in Burlton, there is then a short 5 minute walk to the cottages. The buses run from Ellesmere and Shrewsbury. The bus stop is 0.3 miles / 0.5 km from The Granary, Burlton Cottages & Spa .
- The nearest train station is Wem. The train station is 5 miles / 8.1 km from The Granary, Burlton Cottages & Spa .
- The Wem line is Manchester/Crewe to Shrewsbury line.

Travel by taxi

- You can get a taxi with Alexanders of Wem by calling 01743 232323. The taxi company has a wheelchair accessible vehicle.

Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- From the car park to the entrance, there is level access. The route is 900mm wide, or more.
- The car park is a gravel base. Cars can park at the end of the path. The path is made from slabs, it raises slightly towards the propertys and takes you to the door of the cottages.
  The Granary cottage has external steps leading up to the first floor property. There are 13 steps in total with anti-slip boarding on the steps.



The Granary steps



Photo of gravel car park, path leading to the cottage.

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 900mm wide, or more.

Main entrance

- The door is 900mm wide.
- The main entrance has 13 steps.
- This entrance has a handrail.
- The main door is side hung and manual.
- When you arrive, we can help carry your luggage.
- THere are 13 steps leading up to The Granary cottage.
  Please let us know what time you will be arriving so that we are sure to be here to help you.

Getting around inside

Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights and bedside lamps.
- Lights are LED. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- No bedrooms have fitted carpets.
- The Granary is a pet free cottage.
- We have bed blocks.

- From the main entrance to this area, there is level access.
- The direction of transfer onto the toilet is to the left and right.

Shared laundry facilities with The Stable and The Courtyard

- From the main entrance to the laundry, there is 1 step. There is no lift and no ramp.
- We have an iron and ironing board. You can use the ironing board sitting down.

Self catering kitchen

The Granary

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The route is 790mm wide, or more.
- The door is 790mm wide.
- The work surface is available at a height between 650mm and 900mm.
- The hob is available at a height between 650mm and 900mm.
- The sink is available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.
- The table and plates have high colour contrast.



The kitchen

Lounge

The Grarary

- From the main entrance to the lounge, there is level access. The route is 790mm wide, or more. The door is 790mm wide.



Three seater recliner and upright chair with Large Wifi enabled TV

Swimming pool

The Spa at Burlton indoor swimming pool

- From the main entrance to the swimming pool changing area, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.
- There is a wide changing cubicle, for wheelchair users.
- From changing area to the swimming pool, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.
- There is an accessible friendly wetroom with toilet, shower and sink in the Spa area next to the pool.
  The Spa is a ground floor facility.



The Spa at Burlton entrance



The reception area of the Spa leading to the changing facilities



Accessibility wet room changing area



The indoor swimming pool

Gym

The Spa at Burlton Gym

- From the main entrance to the gym changing area, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.
- There is a wide changing cubicle for a wheelchair user.
- From the changing area to the gym, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.



The gym

Studio

- From the main entrance to this area, there is level access. The route is 1500mm wide, or more.
- The door is 1500mm wide.



The Studio



Inside the studio with dining seating



Inside the studio with relaxed seating

Getting around outside

The Spa at Burlton

- From the main entrance to this area, there is level access. The route is 790mm wide, or more. The entrance is 790mm wide.
- There is an accessible wetroom and changing area in the Spa.



The Spa at Burlton entrance



Accessibility Wet room



The swimming pool

Customer care support

Accessibility equipment

- We provide wheelchairs. Wheelchairs are free.
- NB This cottage is not suitable for people with mobility issues due to the 13 external steps to get into the property.
  For the Bathroom – Self propelled Shower wheelchair (Not for The Grarnary bathroom), Shower stool, Bath board, Additional shower grab rails, Portable commode.
  For Dining – Walking tray trolley, Dining chair with arms.
  For Mobility – Foldable wheelchair, Zimmer frame, 3 Wheeled Walker Walking stick.
  For Furniture – Bed/chair blocks, bed rail.
- For a list of more items, please go to https://www.dslmobility.co.uk.
- There is grassed areas around the property that a Guide Dog could use.
- We have an area to charge mobility scooters and battery powered wheelchairs.
- Please ask for more details
- You can hire mobility equipment from DSL Mobility by calling 01978 253536.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- Staff are available 24 hours a day.

Guide last updated: 23 November 2023