Accessibility Guide for The Stable, Burlton Cottages & Spa

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Welcome

From the moment you're first welcomed by Rachel and Gerry, the on-site owners, Burlton Cottages offer idyllic, unspoilt escapism. Open all year (short and long breaks available), bring the kids (cots, high chair and games available) and bring the dog (enjoy stunning country walks right from your door, with abundant wildlife every step of the way). To keep you connected, there's secure, super-fast WiFi, whilst if you fancy a drink, or don't feel like

cooking, there's a great pub within walking distance. Just steps away from the holiday cottages is an indoor heated swimming pool, jacuzzi, sauna, steam room and gym – all complimentary to use during your stay.

At a Glance

Level Access

- The main entrance has level access with a ramp. The ramp is portable.
- There is level access from the main entrance to:
  - Bedroom: The only bedroom in The Stable
  - The Stable
  - The Spa at Burlton changing area
  - The Spa at Burlton
  - The Spa at Burlton changing area
  - The Spa at Burlton
  - The Studio
  - Outside The Spa

Access with steps

- There are steps from the main entrance to:
  - Shared Laundry Facility for The Stable, The Courtyard and The Granary

Bedrooms

- We have non-allergic bedding.

Level access bedrooms

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.

Hearing

- The (bedroom) TVs have subtitles.
- Some staff have disability awareness training.

General

- Staff are available 24 hours a day.
- Some staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Charity Farm
Burlton
SHREWSBURY
SY4 5SX

Travel by public transport

- You can get to The Stable, Burlton Cottages & Spa by bus and train.
- There is a bus stop in the village in Burlton, there is then a short 5 minute walk to the cottages. The buses run from Ellesmere and Shrewsbury. The bus stop is 0.3 miles / 0.5 km / 0.5 km from The Stable. The bus stop is 0.3 miles / 0.5 km from The Stable, Burlton Cottages & Spa.
- The nearest train station is Wem. The train station is 5 miles / 8.1 km from The Stable, Burlton Cottages & Spa.
- The trains to Wem come direct from Manchester/Crewe and also go to Shrewsbury.

Travel by taxi

- You can get a taxi with Alexanders of Wem by calling 07904 669149.
- You can get a taxi with Go Carz by calling 01743 441144.

Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- From the car park to the entrance, there is level access. The path is sloped.
- The route is 900mm wide, or more.
- The car park is a gravel base. Cars can park at the end of the path. The path is made from slabs, it raises slightly towards The Stable.



Paths to The Stable

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 900mm wide, or more.

Main entrance

- The main entrance has level access.
- There is a portable ramp.
- The door is 910mm wide.
- The main door is side hung and manual.
- When you arrive, we can help carry your luggage.
- We shall meet and greet you on arrival so can help with any bags, should htis be required.



The Stable

Getting around inside

Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights, desk or table lamps and natural daylight.
- Lights are LED. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- No bedrooms have fitted carpets.
- We can give details of our cleaning products on request. No room scents are used.
- We can move the bedroom furniture, to improve accessibility.
- We have bed blocks.
- From the main entrance to this area, there is level access.

Accessible bedrooms

Accessible bedroom The only bedroom in The Stable

- The route to the bedroom is 790mm wide, or more. The bedroom door is 790mm wide. The bed is 650mm high. The bedroom is flexible (either double or twin). The bathroom is ensuite. The bathroom door is 790mm wide.
- The bathroom has a bath with an overhead shower. The shower has a handrail. The toilets have handrails. The direction of transfer onto the toilet is to the left. The toilet seat is 410mm high.
- The basin is 820mm high. There is no space under the basin.



The Stable bedroom



The Stable Bathroom



The Stable Bedroom

Shared Laundry Facility for The Stable, The Courtyard and The Granary

- From the main entrance to the laundry, there is 1 step. There is no lift and no ramp.
- We have an iron and ironing board. You can use the ironing board sitting down.

Self catering kitchen

The Stable

- We have an open plan kitchen.
- From the main entrance to the kitchen, there is level access.
- The route is 790mm wide, or more.
- The work surface is available at a height between 650mm and 900mm.
- The hob is available at a height between 650mm and 900mm.
- The sink is available at a height between 650mm and 900mm.
- The oven is available at a height between 650mm and 900mm.
- The table and plates have high colour contrast.



Open plan kitchen and dining area



The Stable kitchen

Lounge

The Stable



The Stable open plan living area

- From the main entrance to the lounge, there is level access. The route is 790mm wide, or more.

Swimming pool

The Spa at Burlton

- From the main entrance to the swimming pool changing area, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.
- There is a wide changing cubicle, for wheelchair users.

- From changing area to the swimming pool, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.



Accessibility Changing Room



The Spa accessibility friendly changing and wet room



Swimming pool room



Swimming pool room



Door through to the changing rooms into the pool area

Gym

The Spa at Burlton

- From the main entrance to the gym changing area, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.
- There is a wide changing cubicle for a wheelchair user.
- From the changing area to the gym, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.



The gym

The Studio



The Studio

- From the main entrance to this area, there is level access.

Getting around outside

Outside The Spa

- From the main entrance to the gardens, there is level access.



Lawn and beds between The Spa and The Studio

Customer care support

Accessibility equipment

- We provide wheelchairs. Wheelchairs are free.
- For the Bathroom – Self propelled Shower wheelchair, Shower stool, Bath board, Additional shower grab rails, Portable commode.
  For Dining – Walking tray trolley, Dining chair with arms.
  For Mobility – Foldable wheelchair, Zimmer frame, 3 Wheeler Walker, Walking stick.
  For Furniture – Bed/chair blocks, bed rails.
  Portable outdoor ramp suitable for The Stable.
- There is an enclosed garden at The Stable.
- We have an area to charge mobility scooters and battery powered wheelchairs.
- You can hire mobility equipment from DSL Mobility by calling 01978 351 926.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- Some staff have disability awareness training.
- Staff are available 24 hours a day.
- We have other services for people with accessibility requirements.
- Autism Friendly Award

Guide last updated: 22 November 2023